

YOUR RIGHTS AND RESPONSIBILITIES AS A CLIENT OF WELLNESS INITIATIVES, LLC

Welcome to Wellness Initiatives, LLC.

We hope that we can give you the kind of support and help that you deserve.

When you receive services from Wellness Initiatives, LLC you have the right to:

- Receive high-quality service
- Be treated with respect and courtesy
- Have your information kept private and confidential except as described in Wellness Initiatives, LLC *privacy statement*
- Be listened to and have staff work with you to make a plan to address your concerns and needs
- Receive service in offices that are safe, clean and accessible
- Get information and support to help you make decisions to improve your situation
- Be served without discrimination
- Discuss your service with staff to identify if it is working for you and express any questions or complaints that you may have

This is what we ask from you:

- Treat the staff and others at Wellness Initiatives, LLC with courtesy and respect
- Let Wellness Initiatives, LLC know 24 hours before if you can not come to an appointment.
- Never leave children unattended in waiting room or play room. Children must be accompanied by an adult at all times unless in the back with the doctor.

Client/Parent Signature

Date